



Lung Cancer Center

SAINT VINCENT HOSPITAL

The Lung Cancer Center Patient Care Promises:

1. Patient will receive an appointment with a member of our team of lung cancer specialists within 48 hours of contacting the Lung Cancer Center hotline.
2. Patient will be referred to a multidisciplinary team of physicians who are experienced in lung cancer management.
3. Referring physicians will receive a "FAST FAX" advising them of which Lung Cancer Center specialist saw the patient and what treatment plan or recommendations are suggested.
4. Communication will remain open at regular multidisciplinary conference meetings focusing on Lung Cancer Center patients.
5. Care management decisions will be guided by agreed-upon clinical practice guidelines or other evidence.
6. Explicit follow-up and surveillance treatment plans will be administered. Patient who needs to contact additional specialists will be managed through that process.
7. Patient and his or her family will be offered clear, full, prompt, and culturally appropriate information in both verbal and written forms regarding diagnosis, treatment and possible outcomes.
8. Care management plan information will be relayed in a timely fashion to the primary care or family physician and all health professionals involved in the patient's care.
9. Access to clinical drug trials will be made readily available to each lung cancer patient who qualifies.
10. Patient will be returned to the referring physician at the conclusion of the patient's lung cancer treatment.



SAINT VINCENT HOSPITAL

Place your trust in us.

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