

January 4, 2011

Dear Mr. Mullany:

I am writing to you not as a nurse or co-worker, but as a wife able to provide first hand testament to the wonderful care my husband received while a patient in our hospital. From the first point of entry in the emergency Department Wednesday, December 29, 2010 we were immediately put to ease by both Dr.'s Tavi Diaz and Tom Gould. ED RN Chelsea McVoy was warm yet thorough in her assessment. Mike subsequently went through many departments such as radiology and nuclear med. They were expeditious and professional in their treatment. Please allow me to extend how grateful I am to some of my co-workers: Lisa Holmgren – You have every right to be proud of your staff – Mike made a particular connection to Laurie Amons, RN, but the others were excellent as well: Nancy Perkins, Judy Brosnihan, and Moses Makor. Sue Dunn: You and your staff were so kind even as he was wheeled in and then out again, only to have his procedure delayed by a few hours! Lisa Gibney: Your staff entered his room like the 3 Wisemen bearing gifts of a few lunch orders – I felt confident at that time that all would be well! Dr. Susan George has some great hospitalists in Drs. Daviluri, Neil Scannell and Jen Sargent. Cathy Powers: You continued to check on me and so thoughtfully delivered a big get well balloon. And of course I could not end without a most grateful thank you to Jameeli Wozniak, who became a behind the scenes advocate for a nervous co-worker and friend (the private room was nice). I am happy to relay that all reports were negative and we were able to celebrate the New Year on a good note. For 30 years, I have been comforted countless times by my Saint Vincent family – I want you all to know that this family feeling is alive and well; I cannot possibly tell you how much appreciated you all are. I can honestly tell you though, that I will make certain you all receive a “5” on the survey – I would recommend this hospital to others- and I am so proud to work here!

Sincerely,  
(Director 34N)